

# **Community Engagement Feedback Report**

## **Road Reconstruction – Glengarry Street, Woodville South**

**June 2020**

Prepared by:

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## 1. Project Overview

Glengarry Street from Oval Avenue to Findon Road, Woodville South has been programmed for a road reconstruction in the 2020/21 financial year as the road is reaching the end of its useful life.

The road reconstruction also presented an opportunity to investigate traffic safety, road functionality, to ensure the street can respond to the current and future demands of the community. We sought feedback from local residents of Glengarry Street to share their views on opportunities or challenges for the streets to assist us develop a concept design, should it be needed.

## 2. Community Engagement Approach

Consultation was undertaken over a 3-week period and open for written comment between October and November 2019.

### Community Engagement Techniques and Promotions

- Project Page on Your Say Charles Sturt (Council's online interactive engagement website) inviting community comments via:
  - Online survey
  - Visioner tool
- Booking a time to meet with staff, should they wish to discuss their views with us directly

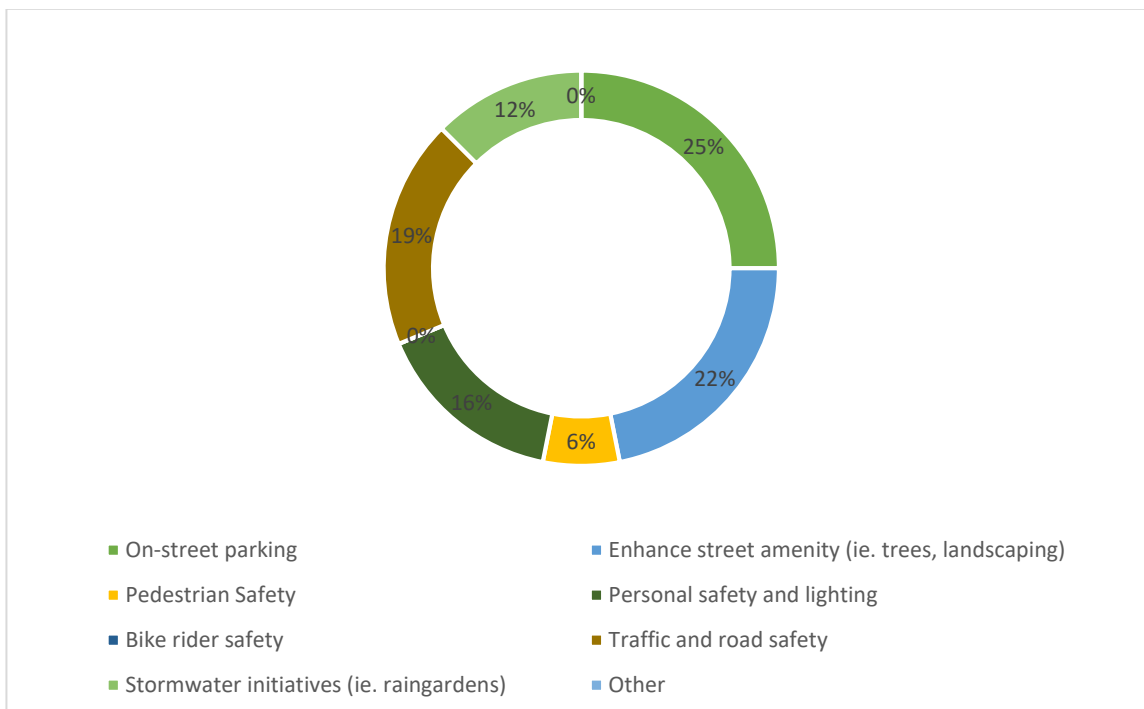
The engagement was communicated through direct mail to households / businesses identified in the consultation area.

A sample of materials mailed are within **Appendix A** of this report.

## 3. Consultation Feedback

Survey results are summarised below:

**Please tell us which is of most importance to you in your street?**



We received 8 written responses during the consultation period and heard the following key comments:

- Better compliance over the 2hr parking limit
- Restrict parking to one side
- Change parking to 3hrs to allow visitors
- The 40km has little impact on vehicle speeds
- Road crown high, causing cars to scrape when reversing
- Trees are ugly and messy
- Stormwater drainage is insufficient
- Retention of stormwater, WSUD or water gardens

Verbatim comments made are within **Appendix B** of this report.

#### **4. Next Steps**

All comments have been presented to the project team and the consultancy firm engaged to undertake feasibility and design. We will communicate with all affected residents the timing of construction, closer to commencing.

**Appendix A**  
**Consultation Materials**

Fig 1 - YourSay Charles Sturt project page



## Road and Streetscape Opportunities - Glengarry Street, Woodville South

We want to understand how residents in Glengarry Street feel about their street and to hear any opportunities that will shape the road reconstruction design.

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Home > Road and Streetscape Opportunities - Glengarry Street, Woodville South

### Background

We are preparing to reconstruct Glengarry Street from Oval Avenue to Findon Road, Woodville South in the 2020/21 financial year as they are reaching the end of their useful life. As part of the road reconstruction we will look to improve the asphalt surface, stormwater (if required), kerb and gutter replacement; and footpath repairs (where needed).

We are taking this opportunity to understand how you feel about the street and want to hear your comments to ensure we can achieve a road reconstruction that accommodates for current and future demand.

To get involved and provide your feedback you can:

- View project information, complete a survey or subscribe for project updates online
- Book a time for staff to meet with you and discuss your comments, at a time that is convenient
- Hard copy survey (posted on request)

Feedback is required by no later than **Monday 11 November 2019**

### How to get involved

To provide your feedback complete our survey

Complete Survey

### Timeline

Fig 2 – Consultation brochure



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We are taking this opportunity to understand how you feel about the street and want to hear your comments to ensure we can achieve a road reconstruction that accommodates for current and future demand.

To get involved and provide your feedback you can:

- View project information, complete a survey or subscribe for project updates online at [www.yoursaycharlessturt.com.au/glengarrystreet](http://www.yoursaycharlessturt.com.au/glengarrystreet)
- Book a time for staff to meet with you and discuss your comments, at a time that is convenient
- Hard copy survey (posted on request)

Feedback is required by no later than **Monday 11 November 2019**

Following this stage of consultation, your feedback and suggestions will shape the design and we will provide you with the opportunity to view and respond to potential concept designs, should this be necessary. We will keep you updated of the outcome.

For any enquiries please feel free to contact:

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[www.yoursaycharlessturt.com.au](http://www.yoursaycharlessturt.com.au)



City of Charles Sturt  
72 Woodville Road, Woodville  
8408 1111 [www.charlessturt.sa.gov.au](http://www.charlessturt.sa.gov.au)



**Appendix B**  
**Verbatim comments**

<b>Do you have any ideas or opportunities that you feel we should consider as part of the road reconstruction in your street?</b>
<p>I am interested to see</p> <ul style="list-style-type: none"> <li>-upgraded traffic and road safety as this road is used as a thoroughfare even with the 40km limit</li> <li>- lighting assessed as we have lots of foot traffic visiting the QEH and crammond clinic</li> <li>- parking at the front of my house or a parking exemption for my vehicles. we have 4 vehicles that we have to constantly move around because we cannot park out front of our home at certain times of day. it is very frustrating when other suburbs who have the same issues are given exemptions.</li> <li>- some sustainable garden areas and storm water retention for watering these gardens</li> </ul>
<p>Having lived on the street now for 7 years the most important improvement I can recommend is the storm water drainage. This has been a major issue as there is insufficient runoff points to the storm water drains when it rains more trees and lighting would be nice</p>
<p>Glengarry Street has 2-hour parking signs on the south side between 7 - 5, and restricted parking signs on north side. I would like both sides of our street to be 3-hour maximum parking so that we can park on street from time to time and our visitors can come over to visit and not receive parking notices. This will not attract QEH staff to our street as 3-hour Maximum parking is too short for staff. The fact that very few vehicles park on our street make appealing for motorists to drive well over our new speed limit of 40 km/hr.</p> <p>Our street trees are ugly and messy. The one outside my address is terrible. I am happy to pay for a new tree. This one creates far too much mess. It is not an attractive tree either.</p>
<ol style="list-style-type: none"> <li>1) Restrict parking to one side of the street on football days, the street is too narrow to allow parking both sides.</li> <li>2) Restrict on-street parking to 2 cars out front of each residence using appropriate line markings. Have experienced a 3rd car coming too close to my driveway thereby blocking my view of traffic as I exit my property.</li> </ol>
<p>Parking restrictions, at present 2 hours maximum, but some park all day weekdays. Cars travelling north on Findon Road in order to avoid traffic lights a continuous stream cuts through Glengarry street to get to the Port Road via Oval Ave. When cars are parked in Glengarry Street close to Findon Rd it gets very congested.</p>
<p>The portion of road outside ■ Glengarry Street is raised extremely high in the middle part of the road, and it then dips down very deep on either sides of the road to the gutters. Cars pulling into and out of our driveway have difficulty with scraping the back bumper bar of their car on the raised part of the road causing damage to their cars. We would like to see the road levelled off a little so that there is not so much severe uphill slope experienced when backing out of the drive into the road. The high rise in the road also restricts visibility while reversing as well.</p>
<p>The change in the speed limit seems to have had little impact on the speed or number of vehicles cutting through from main roads.</p>

<b>Share your Suggestions - Visioner tool</b>
<p>Suggest allow parking on football days on one side of the street only, Believe Glengarry Street is too narrow to allow safe parking on both.</p>
<p>Restrict street parking to 2 cars out the front of each residence using appropriate line markings (a 3rd car comes too close to driveway).</p>