



FEEDBACK FORM

WATER INFRASTRUCTURE ASSET MANAGEMENT PLAN

Is our water infrastructure working for you?

Please share your feedback about our water infrastructure, as best as you can. There will be an opportunity to make general comments on these assets and the revised plan toward the end.

You can send your completed form to City of Charles Sturt, Attn AMP Consultation, PO Box 1, Woodville SA 5011 or scan and email to eng-consultation@charlessturt.sa.gov.au

Provide your feedback no later than 5pm, Monday 23 September 2024

1. Rate your level of understanding of our water asset categories (Water Conveyance, Water Quality, Alternative Water) ^{Required}

WATER CONVEYANCE - These assets have a primary function of moving stormwater and assisting with flood mitigation for homes, businesses and Council streets. These assets include stormwater drains, pits, pump stations, open drains and detention basins.

WATER QUALITY - These assets have a primary function of improving stormwater quality before it reaches our rivers, lakes and beaches. This is achieved by removing rubbish, sediments and nutrients from stormwater. These assets include litter baskets, raingardens, gross pollutant traps, sedimentation basins, wetlands and major outlet structures.

ALTERNATIVE WATER - These assets have the primary function of providing an alternative (non-mains) water supply to irrigate reserves, street trees (via water trucks), and sportsgrounds, and for the residential third pipe network in St Clair. These assets include Recycled Water mains, valves, pump stations, Aquifer Storage and Recharge injection/extraction bores, extraction only bores and storage tanks.

Select one answer only

- ☐ I have a good understanding about these assets
- ☐ I have a sound understanding about these assets
- ☐ I would like to know more about these assets
- ☐ I don't know anything about these assets

2. How satisfied are you generally with our Water Conveyance Assets? ^{Required}

These assets have a primary function of moving stormwater and assisting with flood mitigation for homes, businesses and council streets. These assets include stormwater drains, pits, pump stations, open drains and detention basins.

Select one answer only
☐ Extremely satisfied
☐ Somewhat satisfied
☐ Neither satisfied nor dissatisfied
☐ Somewhat dissatisfied
☐ Extremely dissatisfied

3. How satisfied are you generally with our Water Quality Assets? Required

These assets have a primary function of improving stormwater quality before it reaches our rivers, lakes and beaches. This is achieved by removing rubbish, sediments and nutrients from stormwater. These assets include litter baskets, raingardens, gross pollutant traps, sedimentation basins, wetlands and major outlet structures.

Select one answer only
☐ Extremely satisfied
☐ Somewhat satisfied
☐ Neither satisfied nor dissatisfied
☐ Somewhat dissatisfied
☐ Extremely dissatisfied

4. How satisfied are you generally with our Alternative Water Assets? Required

These assets have the primary function of providing an alternative (non-mains) water supply to irrigate reserves, street trees (via water trucks), and sportsgrounds, and for the residential third pipe network in St Clair. These assets include Recycled Water mains, valves, pump stations, Aquifer Storage and Recharge injection/extraction bores, extraction only bores and storage tanks.

Select one answer only
☐ Extremely satisfied
☐ Somewhat satisfied
☐ Neither satisfied nor dissatisfied
☐ Somewhat dissatisfied
☐ Extremely dissatisfied

5. Would you support increased investment in Alternative Water assets to support urban greening and drought resilience? Required

Select one answer only
☐ Yes
☐ No
☐ I have no opinion

6. How satisfied are you with the proposed service level in the AMP? (Generally keeping assets in a reasonable and safe condition) Required

Level of service is a defined level which service performance may be measured. Service levels relate to the quality, quantity, reliability, responsiveness, environmental impact, acceptability and cost of the asset.

Select one answer only
☐ Extremely satisfied
☐ Somewhat satisfied
☐ Neither satisfied nor dissatisfied
☐ Somewhat dissatisfied
☐ Extremely dissatisfied

7. Given you are not satisfied currently, how would you like to see us service our Water assets differently?

Skip this question if

- you have not selected either "Neither satisfied nor dissatisfied", "Somewhat dissatisfied", or "Extremely dissatisfied" in question How satisfied are you with the proposed service level in the AMP? (Generally keeping assets in a reasonable and safe condition)

Please share if there are specific water assets that you don't feel meet our service level standards or are not functioning as they should be, to meet resident needs and why.

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8. Do you have any further comments on the Draft Water Infrastructure, Asset Management Plan?

9. What is your street name? Required

10. What is your suburb? Required

Thank you for taking the time to provide your feedback on our asset planning.